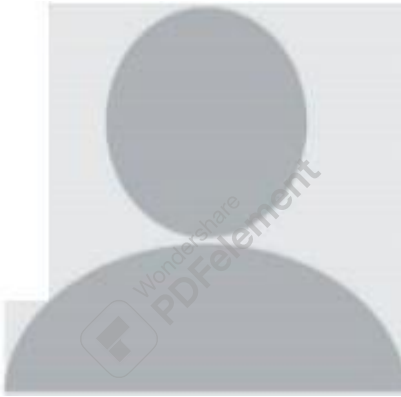


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BABU BONGA

C, > About Me

My goal is to contribute to a positive travel experience for all passengers and to continue advancing my career in the aviation industry. I am enthusiastic about using my skills and experience to support airport operations and enhance the overall passenger experience."

CONTACT

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Mobile number:
+971 58 261 4418

Email:
frankybabu9@gmail.com

Address: UAE Abu Dhabi

EXPERIENCE

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Experienced ground staff professional with over four years of hands-on experience in passenger assistance, baggage handling, and aircraft turnaround support at major international airports. Proven track record of delivering exceptional customer service, ensuring on-time flight departures, and maintaining strict adherence to safety and security protocols.

EDUCATION

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2020 • 2022

National institute of open school

High school pass out and intermediate

SKILLS AND CERTIFICATIONS

- Customer Service: Excellent communication and interpersonal skills for interacting with passengers and addressing their needs.

Problem-Solving: Ability to handle unexpected situations, such as flight delays or cancellations, and find solutions quickly.

Attention to Detail: Ensuring accuracy in tasks such as checking documents, baggage handling, and assisting passengers.

Teamwork: Working effectively with colleagues, cabin crew, and other airport staff to facilitate smooth operations.

Adaptability: Flexibility to handle a variety of tasks and adapt to changes in schedules or procedures.

Time Management:

maintain flight Understanding and following safety protocols and security procedures.

Language Proficiency: Proficiency in languages other than English, which can be beneficial for communicating with international passengers.

REFERENCE

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